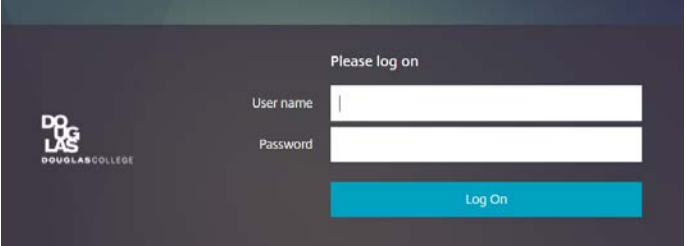


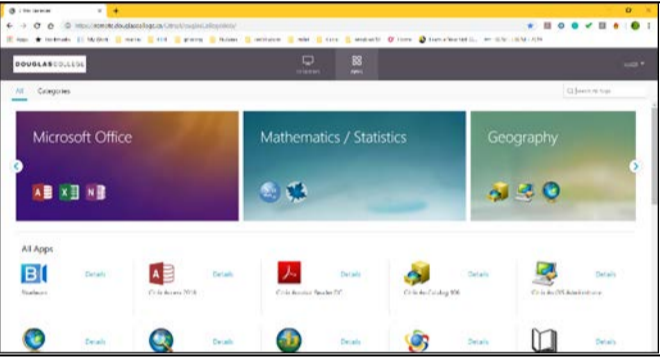
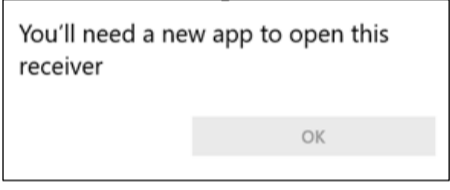
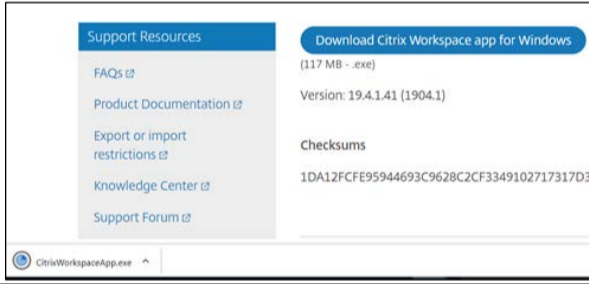
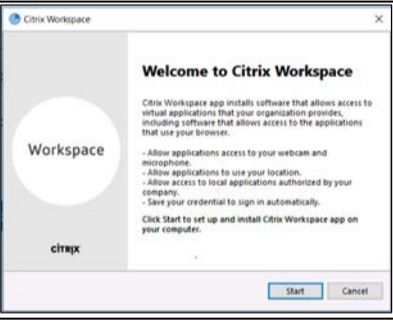
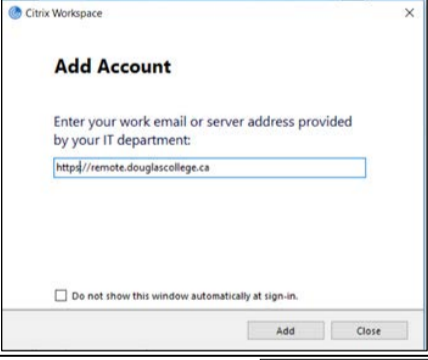
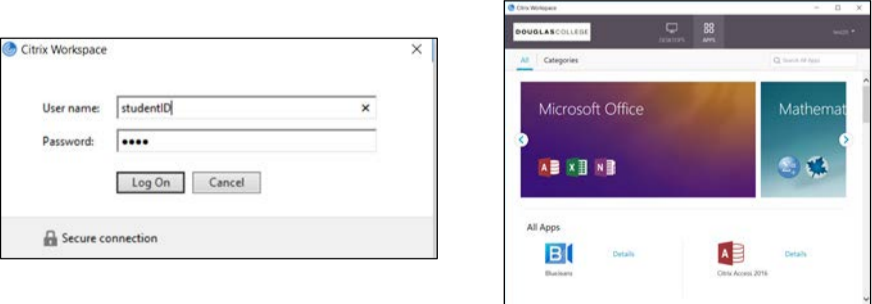


Citrix Workspace App - Home Instructions

<p>1. Open your internet browser (i.e., Chrome, Firefox, Opera, Safari).</p>	
<p>2. On the web address field, type: https://remote.douglascollege.ca</p> <p>The Citrix Receiver log on window will appear.</p>	
<p>3. Use your CNA credentials to log on.</p>	
<p>4. If you get this message, you may need to install the Citrix Workspace App. Click Detect Receiver, I agree, and Download. Follow the prompts to install. Otherwise, you can click “Use light version” to use Citrix Receiver with fewer features.</p>	
<p>5. After logging in, click “Apps”, on the top right corner.</p>	
<p>6. Click on the icon of the application you wish to open</p>	
<p>7. If you get this message, you will need to install the Citrix Workspace App. You can download this from: https://www.citrix.com/downloads/workspace-app/</p>	
<p>8. Choose Windows, MacOS or Linux depending on your personal device.</p>	
<p>9. Click “Start” to run the installation with the default settings. This will take a few minutes.</p>	
<p>10. After installing the Citrix Workspace App, reopen the application.</p>	
<p>11. The following image should appear. In the empty field, type in: https://remote.douglascollege.ca</p>	
<p>12. Use your CNA credentials in the fields and click “Log On”. After logging in, your applications and desktop will appear.</p>	

In case you have a different operating system or any browser issues, we strongly recommend visiting <http://www.citrix.com/go/receiver.html>.

For further assistance with Citrix, please contact the CEIT Service Desk at 604 527 5330 or helpdesk@douglascollege.ca